



HOW WE TACKLE FOOD SUPPLY CHAIN DISRUPTION

The key cause of the issue, 80%, remains the **shortage of HGV drivers** and labour **shortages in manufacturing** accounting for the remaining 20%. We are working very closely with our distributors and suppliers and with our teams across the kitchens to continue to provide tasty meals every school day.

Our promise is to you:

WHATEVER THE CIRCUMSTANCES, YOUR CHILD WILL GET A NUTRITIOUS, QUALITY MEAL EVERY DAY.

TALK TO US!

If you have any questions, please do get in touch through our website: www.itsTwelve15.co.uk/contact We monitor enquiries daily.



PLANNING AHEAD

Forward forecasts are made for our food purchasing 2 weeks ahead of the menu offer. These forecasts are tracked daily to ensure manufacturers and producers are on track to meet the timelines for delivery to your school.

MONITORING

We have **daily updates of any product shortages** to ensure substitute products are put in place if needed.

COMMUNICATION

We are in close contact with each catering team to ensure that your lunchtime service encounters minimal disruption and your child enjoys a healthy school meal every day.